

We want a city that is accessible to everybody

The purpose of this map is to make it easier for you to plan your journey - whether you are a visitor to our city or you are a local who requires information on mobility-friendly facilities.

Included in this map guide is information regarding mobility parking, AED defibrillator locations, places of interest as well as other contacts that you may find useful.

Please note that some information may have changed after date of print.

Transport

CityRide Buses

Free off-peak bus travel for Super Gold cardholders (Mon – Fri 9am – 3pm), Sat, Sun & public holidays. All CityRide buses are accessible. To view Routes and timetables go to: www.baybus.co.nz



Rotorua Taxis
(Wheelchair van)
0800 500 000 or 07 348 1111

Taxi Cabs Rotorua
(Wheelchair van)
0800 4 TAXIS or 07 347 9797

Total Mobility Scheme

The Total Mobility Scheme is a national scheme and in Rotorua is administered by the Bay of Plenty Regional Council. If eligible, **registered users are entitled to a 50% discount on taxi fares.**

To register or for more information, please contact the Bay of Plenty Regional Council.

Useful links and resources

CCS Disability Action

1452B Hinemoa Street
www.ccsdisabilityaction.org.nz
bop@ccsdisabilityaction.org.nz
Contact 07 985 4910

Life Unlimited Store Rotorua

110 Lake Road
www.lifeunlimited.net.nz
storerotorua@lifeunlimited.net.nz
Contact 07 349 2513

Riding for the Disabled

110 Parawai Rd, Ngongotaha.
www.rda.org.nz
rotorua.districtrda@gmail.com
Contact Linda Hunt 07 357 2085



Parafed Bay of Plenty

www.parafedbop.co.nz
Contact Leanne Flanders
027 727 2333

Sport Bay of Plenty

1189 Amohia Street, Rotorua
www.sportbop.co.nz
admin@sportbop.co.nz
Contact 07 348 4125

Toi Ohomai Institute of Technology Disability Support Services

M Block, Mokoia Campus
www.waiariki.ac.nz/services-and-facilities/all-services-and-facilities/disability-support-services
info@toiohomai.ac.nz
Contact Health Centre staff 07 346 8883

Tourist Accommodation

A list of accessible accommodation options in Rotorua is available on the New Zealand Tourism Guide website. Scan this QR code to go directly to the page:



Mobility parking in Rotorua

The Mobility Parking Scheme provides specific parking spaces and other parking privileges for people who hold a CCS Disability Action (CCSDA) parking permit.



Did you know?

- In time-limited parking zones (P30 and over), you may double the allowed time.
- You can park for free in Pay and Display areas and at coin meters. NB: For two hour maximum parking coin meters, you can park for double the time.
- Your permit allows you to park in designated mobility parks in all private car parks, for example, Central Mall, hospitals and supermarkets.
- You may use your CCSDA permit all over New Zealand.
- The permit holder does not have to be the driver, but must be a passenger in the vehicle.

Frequently asked questions

- What is different about mobility parking spaces?**
Mobility parking spaces are wider than regular parks. Wider parks make it easier to get in and out of your vehicle.
- If there are no mobility parks free, what do I do?**
You can park in a regular park, and providing your CCSDA permit is displayed there are special privileges.
- How can I apply for a CCSDA mobility permit?**
You may contact CCSDA directly (contact details below) or you can pick up an application form from Rotorua Lakes Council Customer Centre.
CCS Disability Action
1452B Hinemoa St, ph 07 985 4910
www.ccsdisabilityaction.org.nz
bop@ccsdisabilityaction.org.nz



- Is there anywhere where I can't park?**
The car park still has to be a legal car park (for example, not a loading zone or dotted yellow lines). **There are no privileges for P5, P10 or P15 parks.**
- I am visiting Rotorua and I have an overseas mobility parking permit, can I use it in Rotorua?**
Yes, providing it is current and on display.
- Can I lend my permit to a friend or family member?**
No. If you lend someone else your permit and you are not present (even if they have a disability) CCSDA may revoke your membership and cancel your permit.

Central AED Defibrillator locations



Please note this is not a complete list of AED locations in Rotorua. For more locations, please download a free app to your smartphone – or you can go straight to the AED website by scanning this QR code:



- The Warehouse** (Central Mall)
1154 Amohau Street
- Mitre 10 Mega**,
1542 Amohau Street
- McDonald's**, 1315 Fenton Street
- Pak n Save**, 214 Fenton Street
- Rotorua Police Station**,
Custody Centre
1805 Pukuatua Street
- Korowai Aroha Health Centre**
1281 Hinemoa Street
- i-SITE Rotorua**
1167 Fenton Street
- Maori Land Court Waiariki – Rotorua** - Hauora House
1143 Haupapa Street

- IRD**, 1144 Pukaki Street
(Pukaki Centre)
- Rotorua Hospital – Emergency Department (A&E)**
20 Pukeroa Street
- Rotorua District Library**
1238 Pukuatua Street
- Ranolf Medical Centre**
59 Ranolf Street
- Rotorua Energy Events Centre**
Queens Drive
- Aquatic Centre**, 18 Tarewa Road
- Rotorua District Court**
1162 Tutaneikai Street
- Rotorua Lakes Council**
1061 Haupapa Street

NGONGOTAHA

- Ngongotaha Medical Centre**
17 Tauī St
- Ngongotaha Fire Station**
2 Kokiri St
- Ngongotaha 4 Square**
1 Hall Rd

See the numbered icons on the map over page for locations of these defibrillators.

Access Rotorua



Inside you'll find mobility parking, AED defibrillator locations, places of interest and useful contacts.

A guide to accessible facilities in your city

ROTORUA LAKES COUNCIL

ROTORUA LAKES COUNCIL



Civic Centre
1061 Haupapa Street
Rotorua
Private Bag 3029
Rotorua Mail Centre
Rotorua 3046
P: 07 348 4199
E: info@rotorualakescouncil.nz
P: rotorualakescouncil.nz
@RotoruaLakesCouncil

